



# GROWTH & ENTERPRISE 2024/25

## Q2 Performance Report

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December 2024



# Growth & Enterprise Performance Framework

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## Health Protection Healthcare Quality Service

Climate & Environment Scrutiny & Improvement Committee – December 2024



# Health Protection Healthcare Quality

## Housing Standards, Asylum Seekers and Refugees

The Housing Standards Team (inc. Refugee Resettlement) offers housing advice to all, as well as the enforcement of housing statute. This work includes licensing of HMO's, delivery of selective licensing, encouraging the return of empty properties back into use, illegal eviction and harassment, and the inspection of privately rented accommodation to ensure they meet the minimum legal standards. The team also delivers the Refugee Resettlement Programme, welcoming households displaced by international conflict to settle in the Borough. The team responds to statutory nuisances, including reports of filthy and verminous premises. The Housing Advice and Information Team support Asylum Seekers to access safe housing, should their asylum application to the Home Officer be successful. The Team also support the Gypsy & Travelling community that live in the borough.

Asylum Seekers and Refugees Data	23/24				24/25	Comparison to Q2 23/24
	Q1	Q2	Q3	Q4	Q2	
Number of refugees in accommodation at end of each Q (includes UKRS, Afghan and Ukraine)	300	281	268	260	239	
Number of asylum seekers accommodated in the borough at the end of each Q	226	224	224	269	225	

Housing Standards Data	23/24				24/25	Comparison to Q2 23/24
	Q1	Q2	Q3	Q4	Q2	
Service Requests	342	388	405	468	505	30% ↑