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HM Treasury

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Mr John Sampson  
Managing Director  
Redcar & Cleveland Borough Council  
Resources Directorate,  
Redcar & Cleveland House  
Kirkleatham Street  
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TS10 1RT

Your ref: JSEG10102024

Our ref: MC2024/82256

19 November 2024

Dear Mr Sampson,

Thank you for your letter of 10 October to the Chancellor of the Exchequer about the decision to restrict Winter Fuel Payment eligibility. I am replying as the Minister for Pensions.

In face of the substantial pressures faced by the public finances this year and next, the Government has had to make hard choices, including targeting the Winter Fuel Payment, to bring the public finances back under control. This decision means that the Winter Fuel Payment will be targeted to low-income pensioners who need it.

Despite this very difficult decision, we are determined to protect the poorest pensioners and target support to those in greatest need. Winter Fuel Payments will continue to be paid to pensioner households with someone receiving Pension Credit or certain other income-related benefits. They will continue to be worth £200 for eligible households, or £300 for eligible households with someone aged over 80.

The Government wants those eligible for Pension Credit but not currently claiming it to receive the benefits they are entitled to, including the Winter Fuel Payment. As part of this, we have started a new drive to increase take-up of Pension Credit, which is currently far too low - with a third of eligible pensioners not claiming. We know there are low-income pensioners who are not claiming Pension Credit, and we really urge those people to apply.

Claims for Pension Credit can be made online at: [www.gov.uk/pension-credit/how-to-claim](http://www.gov.uk/pension-credit/how-to-claim). The service is available to use 24/7, and provides those who may struggle to make their claim alone, the flexibility to have a friend or family to support them when making their claim, at a time that is most convenient to them. Pension Credit claims can also be made through the Freephone telephone number 0800 99 1234, and there is an option to complete a paper application form.

The Government is absolutely committed to pensioners and giving them the dignity and security they deserve in retirement. That is why through our commitment to protect the Triple Lock, over 12 million pensioners will benefit. Over the course of this parliament, the yearly amount of the basic State Pension is forecast to increase by around £1,500. Protecting the Triple Lock even in the current economic climate shows our steadfast commitment to pensioners.

The Warm Home Discount scheme provides eligible low-income households across Great Britain with a £150 rebate on their electricity bill. This winter, we expect over three million households, including over one million pensioners, to benefit under the scheme.

At the Autumn Budget 2024, the Chancellor announced that £1 billion, including Barnett impact, will be invested to extend the Household Support Fund in England by a full year until 31 March 2026, on top of the six months already announced, and to maintain Discretionary Housing Payments in England and Wales. This will help struggling households facing the greatest financial hardship.

We are supporting consumers through our Warm Homes Plan which will transform homes across the country by making them cleaner and cheaper to run. The Warm Homes Plan will offer grants and low interest loans to support investment in insulation, low carbon heating and other home improvements to cut bills.

Our other steps include cutting waiting times in the NHS which will help many pensioners currently waiting in pain and discomfort for treatment, and delivering the economic stability which is so crucial for pensioners.

Given the substantial pressures faced by the public finances this year and next, the Government has had to make hard choices to bring the public finances back under control.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'E Reynolds', written in a cursive style.

**Emma Reynolds MP**

**Minister for Pensions**