



Adult Social Care

Strategy Aims:

This strategy describes our priorities for Adult Social Care over the next five years. We are embarking on a period of transformation and innovation to ensure Adult Social Care is fit for the future. It is important that our strategic priorities are both informed by the national context and tailored to the local opportunities and challenges of our unique communities. This strategy has been developed to support our improvement planning; it builds on our journey to date and the learning we have taken by placing the people we support at the heart of every decision we make. It is a living strategy that we will review and build on throughout its lifetime through consultation and co-production with adults and unpaid carers with lived experience.

Lead Member: Adults

Officer leading on delivery Executive Director, Adults and Communities

Alignment with Council Priorities

Start Life Well	Live and Age Well	Prosper and Flourish	Clean and Tidy	A strong and sustainable Council
	We are confident that our strategic priorities and our focus on early support, prevention, coproduction, and an outcomes framework that measures what truly matters to people, will enable us to overcome our most pressing challenges and deliver on our corporate priority to make Redcar and Cleveland a place where people can "live and age well".			An efficient, innovative Adult Social Care is key to the financial sustainability of the Council

Principles

Principle 1 We will listen to you so you can shape your own support.	Principle 2 We will provide you with information and advice when you need it.	Principle 3 We will enable you to regain your wellbeing and independence.	Principle 4 We will ensure you have quality care that is value for money.
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Actions

Principles	Actions and Timescales	Survive: Years 1 -2– Quarter to be delivered 2024/25, 2025/26	Strive – Years: 3 - 5	Thrive: Years 6 - 10
Principle 1	We will improve how we meet our statutory duty to safeguard adults from abuse and neglect, further embedding Making Safeguarding Personal.	June 2024		
	We will coproduce clear policy and guidance to help young people and their parents and/or carers understand what to expect during transition from Children’s to Adult Social Care. We will seek the views of other transitional groups to provide seamless support and continuity.	March 2025		
	We will review our needs assessment tool and process to enable a proportionate and appropriate assessment that improve our focus on strengths, opportunities and promote local and community-based support.	March 2025		
	We have started to systematically seek the views of adults and unpaid carers with lived experience. We will embed co-production to shape our strategic direction, our practice, our commissioning plans, and tailored support options.	December 2026		
Principle 2	We will include easy read options and versions in other languages that are reflective of our population.	April 2024		
	We will improve the availability and accessibility of tailored information and advice, supporting adults and unpaid carers to maximise their income and connect with locally based community services to promote wellbeing.	September 2024		

	We will review our online information in partnership with people with lived experience to ensure it is clear and accessible.	March 2025		
	We will train our workforce to better support autistic and neurodiverse adults. We will develop inclusive practice and make reasonable adjustments to accommodate individual communication preferences.	March 2025		
	We will actively champion the value of unpaid care to reach people who do not think of themselves as unpaid carers so we can support them to sustain their caring role.	June 2025		
Principle 3	Working with our NHS colleagues we will improve support for adults being discharged from hospital to ensure that optimum support is received at the right time to support continued recovery.	April 2024		
	We will promote support and short breaks opportunities, prioritising unpaid carers wellbeing to enable them to continue supporting the person they care for.	December 2024		
	We will invest in our occupational therapy services to improve the availability of specialist support and equipment, providing access to clinics, and through embracing technology enabled care.	March 2025		
	We will work in a more integrated way with our NHS colleagues to ensure positive outcomes for people discharged from mental health support settings.	March 2026		
Principle 4	We will have a new interim strategy focused on the short to medium term, seeking to address key current and emerging issues.	June 2024		
	We will develop a new data dashboard to help us forward plan more effectively, anticipating the care needs of our population and better supporting adults and unpaid carers.	September 2024		
	We will work in partnership with local providers to improve communication and launch an online provider information hub linking to our Market Position Statement.	December 2024		
	We will continue to develop our care quality assurance approach to maintain and improve high standards and safe care throughout our commissioned services.	December 2024		
	We will support our commissioned care providers to move to a new electronic billing system, to reduce labour intensive manual processes, improve efficiency and accuracy. We will reinvest innovatively within the sector.	March 2025		
	Whilst we seek to deliver a new long-term strategy focused on the forecast needs of our population using evidence from research, a better understanding of our communities, in partnership with our key stakeholders.	December 2025		

Measures of Success	Performance indicator / outcome	Outturn position 2023/24	Survive – Years 1-2	Strive – Years: 3 - 5	Thrive: Years 6 - 10
Performance measure	Percentage of social care users who are satisfied with their care and support	63.5	Improve position		
	Percentage of adults receiving short term service where sequel was lower level of support or none.	78.3	Improve position		